



# Twitter

## Russia Transparency Report

### February 2022

## Overview

Twitter was founded on a commitment to transparency. This commitment is part of our effort to serve the public conversation and to increase its collective health, openness, and civility around the world.

Twitter is reflective of real conversations happening in the world and that sometimes includes perspectives that may be offensive, controversial, and/or bigoted to others. While we welcome everyone to express themselves in our service, we will not tolerate behavior that harasses, threatens, dehumanizes or uses fear to silence the voices of others. The [Twitter Rules](#) are in place to help ensure everyone feels safe expressing their beliefs and we strive to enforce them with uniform consistency. We are continually working to update, refine, and improve both our enforcement and our policies, informed by in-depth research around trends in online behavior both on and off Twitter, feedback from the people who use Twitter, and input from a number of external entities, including members of our Trust & Safety Council<sup>1</sup>. When it comes to enforcing these rules, we are committed to being fair, informative, responsive, and accountable. Read more about our approach to policy development and enforcement philosophy in the [Twitter Help Center](#).

As part of our work to increase the collective health of the platform, Twitter has launched a number of initiatives, projects, and updates. More information can be found [here](#).

There are many health-related measures that have been in place for a long time on Twitter, that relate to the mitigation of child sexual exploitation. Twitter does not tolerate any material that features or promotes [child sexual exploitation](#) — whether in Direct Messages or elsewhere throughout the service. This includes media, text, illustrations, or computer-generated images. When we remove content, we immediately report it to the National Center for Missing and Exploited Children (NCMEC). NCMEC makes reports available to the appropriate law enforcement agencies around the world to facilitate investigations and prosecutions.

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<sup>1</sup> [https://blog.twitter.com/en\\_us/topics/company/2019/rules-refresh.html](https://blog.twitter.com/en_us/topics/company/2019/rules-refresh.html)



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A vast majority of all accounts that are suspended for child sexual exploitation are proactively flagged by a combination of technology and other purpose-built internal proprietary tools. You can read more about our commitment to eradicating child sexual exploitation [here](#).

We have a global team that manages enforcement of the Twitter Terms of Service and our Rules with 24/7 coverage in every supported language on Twitter. Our goal is to apply the Twitter Rules objectively and consistently. Enforcement actions are taken on content that is determined to violate the Twitter Rules.

The [Twitter Rules](#), cover violence, child sexual exploitation, abuse/harassment, hateful conduct, promoting suicide or self-harm, sensitive media (including graphic violence and adult content), and illegal or certain regulated goods or services. More information about each policy can be found in the [Twitter Rules](#).

Twitter has been publishing a biannual global [Transparency Report](#) since 2012, and while it was originally focused on requests submitted to Twitter by government actors, such as court orders for information or content removal, we have been [working to expand the report](#) over the past years. The latest edition of the report can be found on the [Twitter Transparency Center](#). We strongly believe in providing information that is straightforward and provides insights into the types of requests we receive from governments and others around the world and we, therefore, continue to make the datasets published in our Transparency Report larger and more granular.<sup>2</sup>

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<sup>2</sup>[https://blog.twitter.com/en\\_us/topics/company/2020/ttr-17.html](https://blog.twitter.com/en_us/topics/company/2020/ttr-17.html)



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#### Data of Reports Received from Users in Russia

Below are the data of reports including notice and takedown requests we received from users in Russia for the period [1 January 2021 to 31 December 2021].

For the purposes of this report we rely on data collected through existing Twitter channels.

For Twitter to be able to process some reports for content removal, the claim needs to be specific and strongly supported. Therefore, Twitter may need to request more information about some reports and may ask reporters to provide that. If in those instances no additional information is provided back, Twitter cannot proceed with the content removal. Additionally, for more information about Twitter's approach to policy development and enforcement philosophy, please visit: <https://help.twitter.com/en/rules-and-policies/enforcement-philosophy>.

Issue	Volume of Requests <sup>3</sup>	Action Rate %
Abuse	15982	10.4%
Encouraging Self Harm	47	46.8%
Hateful Conduct	17450	12.1%
Illegal and Regulated Goods and Services	0	0.0%
Self Harm	16511	0.5%
Child sexual exploitation	550	2.9%
Underage Consent	5271	0.0%
Underage Users	72	0.0%
Violent Threats	4469	20.1%

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<sup>3</sup> This data relates to user reports only.